



C-Res PRIVACY POLICY

C-Res Privacy Policy

Protecting your privacy is very important to C-Res. C-Res is committed to maintaining the security of all personal information provided to C-Res by visitors to and Users of our websites. This Privacy Policy details how we collect, use and manage this personal information.

Other websites may be accessible via hyperlinks from the C-Res website. Please note these other websites are not subject to the C-Res Privacy Policy. Please review the Privacy Policy of each individual website you access via hyperlinks from this website, and assess whether the policy of each website is satisfactory to you before you use the other websites.

How to contact us about Privacy

As protecting your privacy is very important to C-Res, please read the following Privacy Policy carefully and contact us if you have any questions at:

C-Res (QLD) Pty Ltd

Postal: Po Box 1721, Mackay Qld 4740

Telephone: 1800 536 663

Email: info@c-res.com.au

What information we collect and why we collect it

C-Res collects certain standard information that is sent by your browser to our website. This includes your IP address (browser type, language, access times) and any referring website addresses. The information is collected and logged for statistical purposes. C-Res also uses this information to provide Users with a personalised experience when visiting our websites. Through the use of a 'cookie', C-Res can record the pages visited and the information acquired. This information is used anonymously and in aggregate, and is collected and logged for statistical purposes. Through analysis of these records, C-Res is able to provide an improved service when Users revisit our websites.

Cookies

A cookie is a small data file that a website may write to your harddrive when you visit. A cookie file can contain information (such as a user ID) that the website can use to track the pages you have visited and your preferences. The only personal information a cookie can contain is information you personally supply. A cookie cannot read data from your harddrive or read cookie files created by other websites.



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C-Res uses cookies to track user traffic patterns and to provide a better service for Users when they visit the website.

- When choosing the 'Text only' function, the cookie allows Users to move from page to page in text format without resetting preferences on each page, or on each visit.
- When choosing the 'Text size' function, the cookie allows Users to select and set the text size preference without resetting the preference on each visit.

Users can set their browsers to provide notification when a cookie is received, and the opportunity to accept or reject the cookie. Users can also refuse all cookies by turning the function off in their browsers. However, to ensure the full functionality of the C-Res website, the use of cookies is required.

Providing Personal Information

At times, C-Res may ask you to voluntarily supply personal information, such as your name, email address and preferred means of communication, for purposes such as subscribing to C-Res news alerts or requesting further information from C-Res.

Other than as stated above, no attempt is made to identify Users or their browsing activities except:

- in the event of an investigation, where a law enforcement agency may exercise a warrant to inspect logs;
- or where C-Res believes it is required to collect and produce relevant electronic documentation to fulfil its obligations to third parties, including statutory organisations under local law.

Disclosure of the information we collect

C-Res may disclose your personal information to the authorities; C-Res employees and advisors; suppliers of IT services; third parties engaged by C-Res to provide services to you for the purpose of, providing services requested by you, to protect any intellectual property rights in any material displayed on or otherwise available from C-Res' website; and to enforce C-Res' website Terms and Conditions of Use. Because C-Res operates as an Agent of BHP Billiton, we may share the personal information you submit to us with nominated Company (BHP Billiton) representatives as required. BHP Billiton are required to maintain the confidentiality of this information and are restricted from using it for any purpose other than the purposes set out in this Privacy Policy.

Access and correction

The Privacy Amendment (Enhancing Privacy Protection Act) 2012 (Cth) allows Users to gain access to, and correct, the personal information C-Res holds about you in certain circumstances. If you would like to obtain such access, please contact C-Res on the details set out above.

Security

C-Res takes all reasonable security measures to protect personal information from loss, unauthorised access, destruction, misuse, modification or disclosure.